The warranty obligations of F4 Enterprises ("F4") for this product are limited to the terms set forth below:

#### What is covered under the warranty?

This limited warranty covers defects in materials and workmanship in this product but does not cover any damage, deterioration or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, exposure to excess moisture, fire, improper packing and shipping (such claims must be presented to the carrier), lightning, power surges, or other acts of nature.

This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any unauthorized tampering with this product, any repairs attempted by anyone unauthorized by F4 to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This limited warranty does not cover cartons, equipment enclosures, cables or accessories used in conjunction with this product.

## How long does the warranty coverage last?

This limited warranty lasts for one (1) year from the date of original purchase of this product. Proof of purchase should be retained.

#### Who is covered?

Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.

### What will F4 Enterprises undertake to do under the warranty?

F4 will, at its sole option, provide one of the following remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty:

- Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge for the necessary parts and labour to complete the repair and restore this product to its proper operating condition. F4 will also pay the shipping costs necessary to return this product once the repair is complete.
- Replace this product with a direct replacement or with a similar product deemed by F4 to perform substantially the same function as the original product.

### What will F4 Enterprises NOT do under this limited warranty?

If this product is returned to F4 or the authorized dealer from which it was purchased, it must be insured during shipment, with the insurance and shipping charges prepaid by the purchaser. If this product is returned uninsured, you assume all risks of loss or damage during shipment.

F4 will not be responsible for any costs related to the removal or re-installation of this product from or into any installation.

F4 will not be responsible for any costs related to any setting up of this product, any adjustment of user controls, or any programming required for a specific installation of this product.

# Obtaining a remedy under this limited warranty

To obtain a remedy under this limited warranty, you must contact either the authorized F4 reseller from whom you purchased this product or F4 directly. For contact details, please visit our web site at www.f4enterprises.co.uk.

In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized F4 reseller. If this product is returned under this limited warranty, a return authorization number, obtained from F4, will be required.

If it is decided that this product should be returned directly to F4, this product should be properly packed, preferably in the original carton, for shipping. Cartons not bearing a return authorization number will be refused.

## Limitation on liability

THE MAXIMUM LIABILITY OF F4 UNDER THIS LIMITED WARRANTY SHALL NOT EXCEED THE ACTUAL PURCHASE PRICE PAID FOR THE PRODUCT. TO THE MAXIMUM EXTENT PERMITTED BY LAW, F4 IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY.

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